



Policies and Procedures

1. Pups@Play. and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Pups@Play. or its employees, unless arising from gross negligence on the part of Pups@Play.
2. The client understands that all dogs must have a veterinarian and must be current with all vaccinations. Vaccinations must be given far enough in advance to be effective. We require about 2 weeks. **We also require vaccination against kennel cough every 6 Months** due to the speed of which this spreads very common among cage free facilities. Please bring vaccination record with you before or during drop off or dog(s) **will not** be admitted.
3. The client understands that all dogs must be treated with a flea, tick and heartworm preventative. If fleas are found on dog, a flea bath will be given at owner's expense.
4. Client understands the dog's nails must be clipped regularly for the safety of all our dogs and employees. If the dog's nails are found to be too long, we will cut them at the owners Expense.
5. All dogs must be accompanied on a leash or they will **not** be admitted. Collars will be removed during your dog's stay for safety reasons.
6. Pups@Play does not diagnose, prognosis, or make therapy decisions
7. The client understands all dogs interact with other dogs and employees. The client must express any known aggression problems that the dog has with others animals or people and must be free of any communicable diseases. The dog is being admitted based on client's representation.
8. Client understands that dogs are unpredictable and, without warning, may bite or cause harm to others. Client further understands that there are risks involved in day care settings such as fights, bites and the transmission of diseases and releases Pups@Play of liability. Including but not limited to, medical care and lost wages) associated with exposure to dog(s)
9. Client also understands that day care settings are different from home settings. The flooring may be rough on the pads at first, separation anxiety may be present in the beginning, sore muscles and joints may be present and the dog may seem tired. These, and more, are all common at the beginning of a day care life and will diminish as the dog becomes more accustomed
10. Pups@Play **does not** accept aggressive dogs in Daycare
11. Client understands if dog is found to be aggressive or displays behavioral problems, dog will no longer be allowed to participate.
12. Pups@Play reserves the right to take dog(s) to a vet of Pups@Play choice if necessary. Client is responsible for all charges including vet fees and transportation fees.
13. Pups@Play reserves the right to deny service or terminate service because of safety concerns, financial concerns, inappropriate, uncomfortable situations or other reasons
14. Client agrees to be solely responsible for any harm caused by their dog to any employees, other dogs/owners, and/or property. Client agrees to reimburse Pups@Play for all costs (including, but not limited to, medical care and lost wages) associated with exposure to dog(s).
15. **Any dog not picked up by 7PM will incur a fee of \$10 for every 15 minutes past 7PM. Any dogs not picked up an hour after closing will be boarded and charged accordingly**

Client Signature _____ Date _____